

The Atlantic Medical Imaging Newsletter for and about our Employees

April 2016 2016 First Quarter Newsletter

A Message from our President and CEO, Dr. David Levi



Our practice spreads 90 miles from north to south, with over 400 employees. That distance makes it hard for us to see or speak with each other as much as we would like. It is with that in mind, that Desi Palumbo, our HR Director, thought up the idea of an AMI Newsletter, an idea that I believe makes a lot of sense and I hope you will enjoy.

Our newsletter will profile extraordinary and interesting AMI employees and allow us to learn more about our AMI family. This first newsletter features yours truly! I assure you that I will be your least interesting and extraordinary AMI interviewee, but Desi insisted so I obliged. One caveat: I have not seen the transcript of our interview so if Desi took editorial liberty and changed any of my favorite TV shows to a certain famous reality TV show, I apologize on her behalf.

I hope and believe our AMI newsletters and those profiled in them will embody all that is great about AMI. Let us know how you like them.

Welcome to the X-AMI-NER!

Best,

Dave (Dr. Levi)

PEOPLE IN THE NEWS

2016 FIRST QUARTER NEW HIRES

Please join us in welcoming the following new AMI Family Members!

January 2016 New Hires

Rosann Allen: MRI Technologist, Festival Carol Lane-Kulick: Per-diem RN, Wall Lisa Lawrence: Scheduler, Galloway

Marie Waller: Per-diem Rad Technologist, Galloway

February 2016 New Hires

Meghan Andrieu: Per-diem Rad Technologist, Brick 455 **Bethany Askins:** Per-diem Rad Technologist, Somers Point

Marc D'Arcangelo: Marketing Coordinator, Pomona

Kelly Pacesa: Receptionist, Wall

Jamie Roesch: Advanced Practice Nurse, Galloway

March 2016 New Hires:

Paul Albano: Junior Network Engineer, Galloway
Clare Conley: Per-diem MRI Technologist, EHT
Mary Jo Couts: Part-time Receptionist, Galloway
Melissa Laboy: Patient Accounts Representative, Wall
Anna Maria McGehean: Per-diem RN, Galloway
Val Montagnino: Part-time Receptionist, Galloway

Debra Robinson: RN, Galloway

2016 FIRST QUARTER ANNIVERSARIES

Please join us in congratulating those employees celebrating milestone anniversaries with the Practice!

One Year Anniversary: January 2016 - March 2016

Stacey Chionchio: Receptionist, Brick 455

Mike DiNardo: IT Help Desk Technician, Galloway

Nancy Marino: Receptionist, Wall

Stacy Maxwell: Receptionist, Somers Point **Stephanie Saparito:** Receptionist, Somers Point **Ed Valentin:** IR Rad Technologist, Galloway

<u>Five Year Anniversary: January 2016 – March 2016</u>

Nazmoon Savine: Receptionist, Galloway

Ten Year Anniversary: January 2016 – March 2016

Angela Zolda: Receptionist, Hammonton

Fifteen Year Anniversary: January 2016 – March 2016

Liz Caruso: Director of Business Development, Pomona Kathleen DiMichele: Mammo Technologist, EHT Jennifer Gorgol: Office Administrator, Galloway Christopher McDonnell: MRI Technologist, Festival

Donna Sereci: Nuclear Medicine Technologist, Somers Point

WHO'S ENGAGED?

Diane Giallombardo, Rad Technologist for Brick 455 and Dylan Ficchi are engaged to be married! Their wedding will take place on October 30, 2016. Congratulations Diane and Dylan!

Congratulations to **Carrie Jackson,** Office Administrator for Hammonton! Carrie's daughter Lauren Williams got engaged to Kenneth Emmons and will be married on October 15, 2016. Congratulations to Carrie and her Family!

Jo Ann McCoy, PAR for Brick 455 will soon have a new son-in-law! Jo Ann's daughter, a former AMI employee, Mallory McCoy will wed Jerry Petrolito on November 19, 2016! Congratulations to Jo Ann and her Family!

Jacqui Ott, CT Technologist for Brick 455 and Dan Walsh are engaged! Their big day is scheduled for June 10, 2017. Congratulations Jacqui and Dan!

Melissa Ricigliano, Part-time Receptionist for Toms River and John Gagliardo got engaged on March 15, 2016! They are planning a wedding for some time in 2018. Congratulations Melissa and John!

JUST MARRIED!

Holly Lamey, File Clerk for Somers Point has a brand new son-in-law! Holly's daughter Kelly and Corey Sutor were married on March 19, 2016!

WHO'S EXPECTING?

Melissa Albert, Mammo Technologist for EHT and her husband William are expecting their second child, a girl on June 3, 2016! Big Brother Owen can't wait to meet his new little sister!

Congratulations to **Tonya Dubinksy**, Mammo Technologist for the Brick Women's Center who is expecting a new grandbaby! Tanya's son Steven and his wife Olya are expecting their second child in October and big Sister Avery can't wait for the new baby.

Nazmoon Savine, Receptionist for Galloway and her husband Ron are expecting their first child, a girl, on July 28, 2016! Congratulations Naz and Ron!

BABY NEWS!

Holly Lamey, File Clerk for Somers Point has a new grandbaby! Holly's daughter Corey and her husband Grant welcomed Dahlia Jade on January 5, 2016! Congratulations to Holly and her Family!

Rose Prettyman, Office Administrator for Festival and Northfield and her husband Rob, welcomed their new son, Gavin Robert on January 16, 2016! Big sister Lauren and big brothers Ryan and Dalton are so excited to have a new baby brother! Congrats to all the Prettymans!

Mary Hatch, MRI Technologist for Northfield has a new grandson! Mary's daughter, Kaitlyn Hatch and Justin Peirce welcomed a son, Liam on February 10, 2016. Big Brother Kyden is over the moon for his brother! Congratulations to Mary and her Family!

Tammy Lemieux, Patient Account Representative for Somers Point, has a new grandson! Tammy's daughter Erica Stewart and Joe Hutcherson welcomed their new little boy, Shepherd Snow Hutcherson on February 23, 2016! Congratulations to Tammy and her Family!

Julie Perfetti, Mammo Technologist for Festival welcomed her first grandchild! Julie's son Peter and his wife Gina welcomed their daughter, Gianna Maria to the world on March 29, 2016! Congratulations to Julie and her Family!

RECENTLY PROMOTED!

Please join us in wishing the following Team Members the best of luck in their new positions!

Susan Begley was promoted from an Accounts Receivable Specialist in Pomona to the Lead Receptionist/Administrative Coordinator in EHT.

Lina Covello was promoted from a Patient Account Representative (PAR) to the Lead Patient Account Representative. Congratulations Lina!

Maureen Rupert was promoted from the Lead Patient Account Representative to the Lead Receptionist for CMCH. Congratulations Maureen!

Ed Valentin was promoted from an IR Technologist to the Lead IR Technologist. Congratulations Ed!

Kim Wright was promoted from an MRI Technologist to the Chief MRI Technologist. Congratulations Kim!

OTHER INTERESTING TIDBITS!

Mary Accordino, Mammo Technologist for Somers Point is a proud Grandma! Her granddaughter Shelby is featured in the Hero Campaign Commercial. If you'd like to see her in the commercial please go to: https://www.youtube.com/watch?v=VDH-zWf1bxo Shelby is the young lady who says she wants to be an Engineer. Congratulations Shelby!

Congratulations to **Susan Booth,** Communications Coordinator for IT! Her son, Matthew Blease was promoted to Sergeant for the US Army on March 1, 2016!

Leslie Dabundo, LPN for Somers Point is now a Certified Yoga Master! Congratulations Leslie! Maybe you could help us find that Inner Peace...Namaste!

Congratulations to **Mary Gigliotti**, Mammo Technologist for CMCH! After over 18 years of dedicated service to AMI, Mary has retired from her full-time position but remains on staff as a per-diem employee. Thank you Mary for so many years of outstanding service to our Patients!

Bryce Dunn, age 3, grandson of **Carrie Jackson**, Office Administrator for Hammonton, had his head shaved for the St. Baldrick's Foundation which helps to support children with cancer. Bryce also raised \$1,200 for the Foundation! What an inspiration you are Bryce!

Calling all guitarists, keyboardists and vocal artists....**Anna Marie Kane**, Rad/Mammography Technologist for Galloway would like to form a band with AMI Employees! If you play the guitar, keyboard or are a singer and would like to join, please reach out to Anna Marie in Galloway or email her at akane@atlanticmedicalimaging.com.

After 17 ½ years of service to AMI, **Maureen Lynn** retired from her position as the Lead Receptionist for CMCH. Maureen remains on staff as a per-diem Receptionist and fills in when needed. Thank you Maureen for so many years of dedicated service!

Sharon McKenna, Mammo Technologist for Wall and the BWC is a proud Aunt these days! Her niece, Amanda Lee Amabile, has been selected as the Student Marshall (which is similar to a valedictorian) for the HDFS Department at Penn State University's spring commencement ceremony!

Congratulations to **Pat Smith,** Office Administrator for EHT and Toms River! Pat's son Tommy, who started in the Cub Scouts when he was 7 years old, is now an Eagle Scout. Tommy was also recently presented with the *Eagle Scout Court of Honor*. Pat is also very involved with the Cub Scouts as she started out as an *Assistant Den Mother* and she is now a *Scout Master*. Congratulations Pat and Tommy!

Gail Snyder, Mammo Technologist for Festival retired from her full time position on March 31, 2016! Gail will remain working with AMI as a Per-diem employee! Congratulations Gail and thank for you for so many years of dedicated service!

Ryder Willett, age 6, son of **Megan Willett**, Rad Technologist for EHT has been competing in BMX Racing since he was 4 years old and just came in 1st place in his opening race this season which took place on March 18, 2016! Congratulations Ryder!

Rachel Garcia, Rad Technologist for Hammonton; Jill Goodman, MRI Technologist for EHT; Donna Wallace, MRI Technologist for Wall & Brick; and Kim Wright, Chief MRI Technologist all passed their MRI Boards and are now MRI Board Certified! Congratulations Ladies, we're so proud of you!

MEET THE NEW CEO!

Congratulations to our very own Dr. David Levi on his promotion to the President & CEO of Atlantic Medical Imaging! Written by: Desi Palumbo

All of us know Dr. David Levi right? He's been a part of AMI for a number of years now so we all have a pretty good sense of omeone I thought ' just so that we can nt & CEO so we

who he is – nice guy, great Radiologist – but who is he really? I found him to be somewhat of an enigmaso we should know more about! So I sat down with Dr. Levi and asked him a series of "hard hitting questions" get to the heart of – who is Dr. David Levi? What makes him tick? More importantly, he's our new Presider should know everything there is to know about him shouldn't we? Are you curious yet? Well read on!
What is your favorite color?
Blue
What is your favorite food?
Moose Tracks Ice Cream
What is your favorite drink?
Root Beer
What is your favorite Sport?
Basketball
What are your favorite shows and/or what is on your DVR?
Survivor; 60 Minutes; The Bachelor; and Sporting Events
If you were to create your own Pandora Station, what kind of music would be on it?
Hip Hop
What quotes do you live by?
"Go confidently in the direction of your dreams. Live the life you have imagined." – Henry David Thoreau
What is your favorite vacation spot?
Hawaii
What is your favorite smell?
New sneakers
What do you find the most beautiful?

My kids when they're playing together. The mountains in the morning come in as a close second.

If money were no object and you could buy anything your heart desired, what would that be?

A sports team...The Giants

5

If you could have dinner with anyone, dead or alive, who would that be?

Warren Buffett

Tell us something about yourself that would be a surprise to everyone?

I play the guitar!

If you weren't a Radiologist, what would you be?

A Sports Announcer

What is your favorite movie quote?

"Get busy living or get busy dying" – Andy Dufresne, Shawshank Redemption

What is the best gift you've ever received?

My kids

What is on your bucket list that you have not yet done?

Play the old course at St. Andrews in Scotland; go on a Safari; and become a great guitarist!

What makes you happy?

First and foremost, my family but also, watching friends and family overcome insurmountable obstacles and achieving their goals.

And there you have it AMI Family...Dr. David Levi!



Pictured above, Dr. Levi with his family: his wife Jill, his children: daughter Julian (8); son Caleb (6) and daughter Leni (2); and the family puppy Indy!

OUR NEW ADVANCE PRACTICE NURSE

Meet Jamie Roesch, AMI's first Advanced Practice Nurse!



Please join us in welcoming Jamie Roesch, our new Advanced Practice Nurse!

Jamie will be working alongside our IR Doctors Dr. Raj Patel, Dr. Nick Petruzzi and Dr. Michael Schmidling assisting with procedures and helping the IR Team build the Department.

Jamie recently obtained her Master of Science in Nursing: Adult-Gerontology Nurse Practitioner from Stockton University where she graduated with Honors and was a member of the Sigma Theta Tau International Honor Society of Nursing.

Prior to joining AMI, Jamie was an Emergency Department Registered Nurse for AtlantiCare from December 2008 till February 2016. Before working at AtlantiCare, Jamie worked for Shore Medical Center as an Emergency Room Nurse from June 2007 through December 2008.

In addition to her MS in Nursing, Jamie holds a Bachelor of Nursing from Thomas Jefferson

University School of Nursing in Philadelphia.

Jamie is married and Mommy to two beautiful little boys.

Welcome to the AMI Family Jamie!

A DAY IN THE LIFE OF....

Written by: Desi Palumbo

All AMI Employees know what their specific job entails, what their responsibilities are, what their normal day is like...but have you ever wondered what it's like to work in a different area of the Practice? Ever wonder what's it's like to be a Scheduler? Well wonder no more!

I recently interviewed a group our Schedulers: *The Veterans* – Mary Lorick & Erin Van Hee; *The Newbie* - Samantha DeTorres; and *The not so Newbie* – Stephanie Natoli and asked them...what's it like to be a Scheduler? The following is what I like to call....*A Day in the Life of a Scheduler.*

How would you describe your role?

The prevailing theme in answering this question amongst all of the Schedulers interviewed is the importance of the role. The Schedulers are the first contact, front line of the Practice. The vast majority of the calls come in through the Scheduling Departments (over 5,000 calls per week). Each Scheduler, in her own way describes her role as a therapist, listener, detective, problem solver and a "friend" because oftentimes, the Scheduler is the only person that patient will talk to all day. So in a nutshell...Schedulers often have to be everything to the patient in the short while they're speaking to them on the phone.

What is a typical day like?

Erin describes a typical day as "crazy, hectic, you have a lot to do in the span of a brief phone call." The position is very challenging as it's more than just answering a ringing phone...it's so much more than that! Erin goes on to say that we "are only as good as the information the patient provides to us" so if the patient is providing incorrect information, that's all the

Scheduler can go on. *Stephanie* oftentimes feels like a detective "pulling information out of the patients; asking them to read the prescription to her word for word; and/or having to call the patient's doctor to verify that the information in correct."

For our veteran Schedulers: what do you like most about your job?

For **Mary** it is the constant in the work flow, never a dull moment and she's always busy. She also appreciates having her own workspace, one that's her own and appreciates that she has a great Team to work with. Most importantly, she feels like she's helping to make a difference in someone's life – even if it's just by scheduling their appointment for them, helping them navigate preparation for their appointment, or just being there for the patient, even if it's just for a few minutes during a brief phone call. **Erin** says she enjoys speaking with those patients who seem lonely...being able to show kindness to the person on the other end of the phone and taking a few extra minutes may make the difference in the patient's day.

For the newer Schedulers: what has been the most challenging for you?

For **Samantha** it definitely is remembering everything. She was not shy in letting me know that she has "sticky notes everywhere!" Although **Erin** and **Mary** were quick to let me know that they have sticky notes everywhere too and they've been here a long time. **Stephanie** says that she was so nervous when she started because she had never worked for a medical practice before and she joked that there was a time when "the word aortogram gave me hives."

What do you like most about your job?

For **Stephanie** it's definitely being able to help people and to make the patients want to come back to AMI. For **Erin** its' the same and **Mary** agrees and drives the point by saying "this is what we do, and I think we all do it really well." **Samantha** says that she appreciates that the Department is like a big family and for someone who's new to Scheduling; it's wonderful that everyone is willing to help her...even when she's "asking a million questions."

What is the hardest thing about your job?

All agree that sitting all day is difficult – there's no time to get up and walk around because the phones are constantly ringing with patients who need to be scheduled. Patients who are difficult, nasty and often combative are not pleasant to deal with but neither are the difficulties they say they face often with our own staff. All the Schedulers agree that they understand that everyone who works for the Practice faces their own difficulties and challenges, things the Schedulers never encounter, but that they wish that when they call other areas in the Practice for whatever reason – questions, scheduling stat patients, etc. – they wish they wouldn't have to face such resistance and hope that this article will help to reinforce the notion they we are all a team and here for the same reason, our patients.

What have you found to be the most rewarding about your role?

All agree that their role, although from the outside looking in, may seem like their just answering phone calls, but for them, it's much more...they all feel that they are helping make a difference in the lives of our patients...one phone call at a time.

And finally I asked: "Using one word, how would you describe what it's like to be a Scheduler?"

Erin: Challenging
Mary: Productive
Samantha: Rewarding
Stephanie: Overwhelming

EMPLOYEE SPOTLIGHT

For the Love of Bees!

Written by: Desi Palumbo

Those of us who know and have worked with Mary Lorick know her to be a hardworking and diligent Scheduler, but what we didn't know is that Mary is a fierce environmentalist who loves nature and in particular...Bees! Mary's love of insects, nature and the environment has propelled her to step into a new life venture...Beekeeping! I sat down with Mary to find out more about her new mission to save the Bees.

How did you develop an interest in this? Why Bees?

Mary has always loved insects, but most especially Ants and Bees. A few months ago, Mary's mother came across a flyer for a beekeeping class and asked her if she would be interested and Mary instantly jumped at the chance to do it.

What did you have to do to prepare? Tell us about your training, equipment needed, etc.

Mary's first step was to sit in on a meeting of the New Jersey Beekeepers Association to hear about their organization and gain an understanding of what was involved in becoming a beekeeper. Following that meeting, Mary decided to take a *Basics of Keeping* Class which met every Saturday in Millville, NJ for 6 weeks. In addition to the class; Mary became a member of the New Jersey Beekeepers Association.

The total cost to get started was about \$500 for equipment: hives (2); smoker; hive tools; helmet & veil; a feeder; and the bees – a Queen Bee and the Worker Bees.

Tell us about Bees...

Bees are very social insects that live in Colonies.

Honey Bee Colonies have one **Queen Bee** per hive whose only job is to lay eggs. The Queen Bee mates very early in life and during the mating season will store millions of sperm cells in her body which allows her to lay up to 2,000 fertilized eggs per day. Typically Queen Bees live between two and three years but in some cases can live up to five years.

Living in the Colony you'll also find **Worker Bees** who are entirely female but are unable to produce fertilized eggs. The Worker Bees sole purpose in life is to take care of the Queen Bee and the hive. Their average life span is approximately six weeks – they literally work themselves to death.

And finally, within the Colony are the **Drone Bees** whose only job is to mate with and fertilize the new Queen Bees. Drones mate outside of the hive, usually in midair and die soon after mating.

What do you hope to make of this new Beekeeping Venture?

For Mary and her mother, this is not a money making venture it's a way to help sustain the Bee population, thus helping the environment. Mary does however hope to have at least 6-8 Bee Hives someday; she'd like to harvest her own honey; make her own candles; and make Honey Meade which is a honey wine.

What do you want people to know about why Bees are so important and their impact on the environment?

Mary says that when talking to people about Bees they are usually concerned with getting stung or feel as if the Bees are a nuisance.

But what most people do not realize is that:

- Without the Honey Bees pollinating our food source the impact on our daily lives would be disastrous. Imagine a world without apples, blueberries, peaches, almonds, avocados...just to name a few.
- No pumpkin pie at Thanksgiving?! That gets people's attention.
- We are losing Bees at an alarming rate. Some of the possible reasons for the dwindling Bee population include the loss of flower meadows; the crab-like varroa mite that feast on the blood of Bees; climate change; and most especially because of the extensive use of herbicides that kill off so many flowering plants among crops and in ditches, roadsides and lawns.

We need Bees!!! We need to protect and help the Honey Bees to survive.

Some ways that we can help to combat the decline of the Bee Population are:

- 1. **Buy Organic.** Buying organic fruits and vegetables keeps more pesticides from being introduced into the environment and helps encourage more sustainable farming practices that are beneficial to Bees.
- 2. **Buy Local.** Shop at farmers markets or small scale farms.
- 3. **Become a Beekeeper!** It is messy and sticky but very doable. The classes give you all the information and tools you will need to become a Beekeeper and the community of Beekeepers are a welcoming and helpful bunch.
- 4. **Think of Bees when planting your garden!** If you don't know what to plant in your garden think of planting flowering plants, which provide food and habitat for Honey Bees.



Mary Lorick pictured above with her Bee Hives.

AMI FOUNDATION NEWS

Written by: Carla Wyatt

The AMI Foundation is a charitable organization that is dedicated to enhancing the level of healthcare for community residents by collaborating with local community groups to support programs that address critical health needs. Since its inception in 2003, the Foundation has provided over \$1,000,000 to various charitable organizations throughout South Jersey and Central Jersey.

In 2009, the AMI Foundation initiated the Charity of the Month program. The goal of the program is to expand our support of local charities that provide vital support to our community. The Foundation will provide a financial donation to the charity <u>and</u> participate in a local event sponsored by the charity. To date, the Foundation has supported over 40 charities throughout our communities! Do you know a local charity that the Foundation should support? If so, please send me an email: cwyatt@atlanticmedicalimaging.com







INSPIRATION ALLEY

Quotes to Brighten Your Day!

The more you like yourself, the less you are like anyone else, which makes you unique.

Walt Disney

Nothing will work unless you do.

Maya Angelou

Waiting for perfect is never as smart as making progress.

Seth Godin

If you can't fly, then run, if you can't run, then walk, if you can't walk then crawl, but whatever you do you have to keep moving forward.

Dr. Martin Luther King, Jr.

It's never too late to be what you might have been.

George Eliot

Friends and manners will carry you where money won't go.

Margaret Walker