

Patients that require sign language translation

- Scheduler Schedules patient
- Patient is informed AMI uses Language Line for Sign Language Translation. This is an ADA-approved service.
 - Scheduler will manually Add the Translation Services Task.
 - Patient needs to be scheduled at least 1 day out to ensure iPad availability.
 - If patient needs to be seen sooner, the OA of the office where patient is being scheduled needs to be notified to ensure iPad availability.
- The following offices have iPads on-site to provide this service.
 - 1. BHP (Festival can borrow from BHP as needed) Notify Pat Smith
 - 2. Brick (BWC can borrow from Brick as needed) Notify Jeanne Cirone
 - 3. Bridgeton
 - 4. CMCH
 - 5. Galloway
 - 6. Manahawkin
 - 7. Somers Point
 - 8. TR 37 (TR Hooper and TRWC can borrow from TR 37 as needed) Notify Colleen Carroll for TRWC, Brian Yannarelli for TR Hooper.
 - 9. Vineland
 - 10. Wall
 - 11. Hammonton (Has iPad from Atlanticare to use for AMI patients)

Note: Local 54 does not have this available if needed contact Roxanne Riebel to make arrangements for IPAD to be on-site for the patient's appointment.